SYLCOM60

PC Software Installation

Step 1 – BACKING UP EXISTING CUSTOMER FILES

If you are updating to this newer version of the SYLCOM60 PC software from an older version, the ULD16.cf file (that currently stores all of the customer files) will be replaced with a new configuration file called "SYLCOM60.cf".
In the older software all customer database files were stored in the ULD16.cf file but from this version of the software they will be stored as individual encrypted files in a new folder called "Config". Before updating to the new software you **MUST** follow the instructions below.

First make a copy of the ULD16.cf file in the following folder;

C:\Program Files\Upload Download\16 Zone-S Upload Download

All of the saved customer files are stored inside the ULD16.cf file. By making a copy, if there are any problems caused by updating the software you have the ability to re-install the original file so you can recover the customer files. This is very important and must be done before proceeding further.

Step 2 - EXPORTING EXISTING CUSTOMER FILES

Copy the **ULD16Export.exe** program to the following directory.

 C:\Program Files\Upload Download\16 Zone-S Upload Download

Now run the Export program (double clicking on "ULD16Export.exe").
A login box will appear. The password and login name will be the same as that used to login to the old software (e.g. the default was "PW16S" for both the name and password)

Once logged in you will now see a list of the saved customer files that are stored in the ULD16.cf file.

By pressing the "EXPORT" button a new box will appear that allows you to export the customer files with an 8 digit security code if desired. If you select "NO" there will be no security code attached to the exported files. If you select "YES", you can enter a security code number from 1-8 digits in length. If you do select "YES" and you enter in a security code number it is important to write down that code, as it will need to be entered into the upload/download software later. All files exported will have the same security code attached.

When you press the "CONTINUE" button the export program will export all of the customer files and save them in a folder called "Config".
The "Config" folder is created by the export program and is located in the same folder where the export program is installed e.g;
C:\Program Files\Upload Download\16 Zone-S Upload Download\Config

All of the exported customer files are still encrypted and can only be opened by the new SYLCOM60 upload/download software but if a security code is added to each file, they can only be opened if the same security code is programmed into the upload/download software.

You will now want to copy the Config folder (found at the above location) to the new default Sylcom60 location shown below;

C:\Program Files\Siemens\SYLCOM60

Before you removing the old software – copy the "Config" folder to a temporary directory

Step 3 – REMOVING OLD SOFTWARE

Remove the existing ULD16 software by following these steps;
Go to Start - Programs - Upload Download - 16 Zone-S Upload Download – Remove ULD16 (from Windows start button).

These will un-install the old software.

Step 4 – INSTALLING NEW SOFTWARE

To install the software, insert the CD into the CD drive.
Next, select "*Run*" from the start menu.

Type in; *D:\setup.exe* (where "D" denotes the default CD drive, if the drive letter is different use the correct letter for that PC),
Then select "*OK*".
(The program will begin the installation process).

The software will now install itself.

If this is a first time installation, the software will automatically create a new folder called "SYLCOM60" and install itself in the following area on your computers "C:" drive;

C:\Program Files\Siemens\ SYLCOM60
It will also create a new Icon on your Desktop called SYLCOM60.

Step 5 – RUNNING THE NEW SYLCOM60 SOFTWARE

After removing the old ULD16 software and re-installing the latest version, double click on the SYLCOM60 Icon and the new program will open automatically. Login using the default details below:

DEFAULT LOGIN NAME = "SYLCOM60"
DEFAULT PASSWORD = "SYLCOM60"

Step 6 – ADDING THE CUSTOMER FILE SECURITY CODE TO THE SYLCOM60 SOFTWARE

If you added a security number to the customer files during the export process (detailed in step 2) you must add that number to the software now before you can open the exported files. If no security number was added during the export process you can ignore this step and you will be able to open the exported customer files.
To add the security number select **"File"** at the top of the window, then **"Passwords"** then **"Edit existing".**

In the Login Name box enter the word **"security"** then press **"ENTER".**

The following message will appear **"Updating Existing Login"**

Press **"OK",** then proceed to type in the security code number in the **"Enter New Password"** box then press the **"ENTER"** or **"TAB"** button on the keyboard (remember, the security number must be the same one used during the export process in step 2).

Confirm the first entry by typing in the same number in the **"Re-Enter new Password"** box.

Now press **"OK"** to save the new security code.
At this point you can "Load" any of the exported customer files. The files will be found in the following location;
C:\Program Files\Upload Download\16 Zone-S Upload Download\Config
(Where the old software was installed – Now its will be in where you saved it as backup)

If for any reason you wish to delete a security code (e.g. delete the security code back to the default of none or blank), follow the same steps above but when you get to the "Enter new password" entry simply press the "ENTER" button twice (once for the first entry and twice for the re-enter box). This will enter a blank value for the security number and pressing the "OK" button will save the changes.

CHANGING YOUR PASSWORD

To change the default password select "*File*", "*Passwords*" then "*Edit Existing*".
Then in the "*Login Name*" window type "*SYLCOM60*" then press the "*Enter*" button.
You may now put in your new password then confirm it in the second entry. At this point you can go back to the login name and change it to your own name.
When finished, press "*OK*" to save the changes. You may also create new users and their individual passwords with limited access to various operations by not ticking any of the option boxes when setting them up.

BACKING UP YOUR DATABASE

It is important to back up the customer files to a CD or Floppy disk regularly so that your database can be re-instated in the case of a system failure. You may either copy individual customer files or you can copy the entire "Config" folder to a CD or Floppy disk.