

# How to clear the database configuration (OPT file) of DSS4004 and DSS7016 series

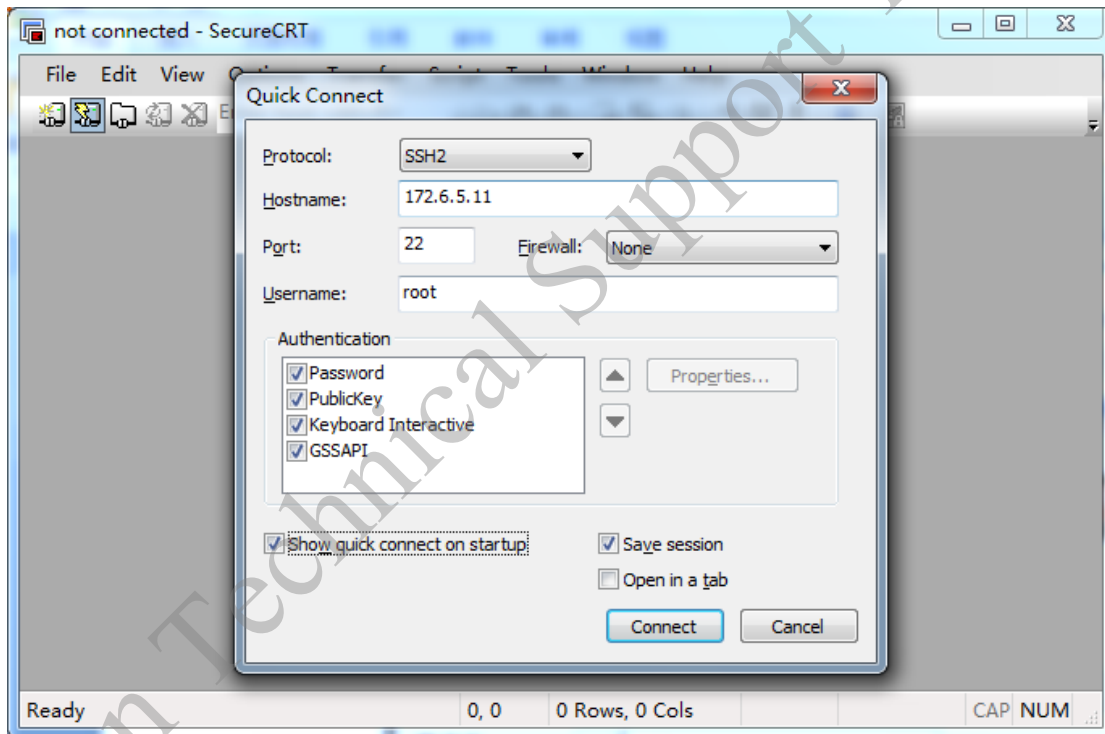
7<sup>th</sup>, August, 2015

**NOTE:** Below steps will delete all the files in database. But if you upgraded a general version firmware on mobile version device (-M700), vice versa, you have to do these steps and then upgrade a correct firmware to make the device works fine.

IP: username: **system**, password: **123456** (in default)

IP/config: username: **admin**, password: **12345** (in default)

1. Login to the background of the DSS4004/7016 series with SecureCRT or Xshell, input the IP of device, username is **root**, password is **dh-qQ3j!** or **dahua2006**. If you changed the password of " ip:/config " on V3.26 or above baseline firmware, the password of root account also changed . See below snapshot.



2. Type the command "**rm -rf /opt/\***" to delete the database configuration (OPT files), then DSS will restart by itself. It will rebuild the database while it rebooting. See below snapshot.

